



Fact Sheet

Good Neighbour Policy

What is a good neighbour?

A good neighbour is someone that treats their neighbours with courtesy, respect and consideration and does not cause or allow their family or their visitors to cause a nuisance. MRAC expects all its tenants and their families to be good neighbours.

As a MRAC tenant, you are responsible for your own behaviour, all your household members behaviour and any visitors to your home. This means:

Noise

Many complaints MRAC gets include that music is too loud, people coming and going late at night, car doors slamming, and shouting.

Keep your music down and don't allow people to keep coming and going late at night unless they are quiet.

Cars

Please make sure when you and your visitors park they are not blocking driveways. All cars on your property must be registered and you cannot have unregistered vehicles on the property without approval.

Children

Make sure your children and visitors children only play on your property and not on shared driveways or on other peoples' properties.

Pets

Keep your pets confined to your property and do not allow them to foul or damage neighbouring gardens or communal areas.

Make sure you clean up any animal waste as it is a health hazard to you, your family, your visitors, and your neighbours. Make sure your dogs are not continually barking.

Rubbish

All MRAC tenants have a 240 litre rubbish bin. Please make sure all rubbish including garden cuttings is disposed of carefully and not allowed to blow into neighbouring properties.

Complaints against you

If you are accused of any nuisance or anti-social behaviour, MRAC will listen to you and the person making the complaint. If there is evidence against you, your household, or your visitors, you must immediately fix the problem, or you will be in breach of your tenancy agreement.

Violent or threatening behaviour is not tolerated and may result in an application to Court for immediate eviction.

Making a nuisance complaint

MRAC asks all its tenants to abide by these rules. Your neighbours must as well.

If you have a problem with a neighbour who is not a MRAC tenant, and most of our neighbours are not MRAC tenants, please contact the office so we can work with you to resolve the issue.

You can also contact the local council or shire for noise complaints, and the local council or shire ranger for dog nuisance.

If you believe you are at risk of violence from any neighbour, please contact the police immediately and advise MRAC.